RETURN FORM

We guarantee your complete satisfaction on all Club Bead Plus products. If you are not satisfied with your purchase, you can return it **within 30 days following the invoice date**. We will gladly exchange it OR give you a credit note which can be used online or at the store within 90 days following its issue.

Steps to follow

1. Fill out this form carefully.
2. Replace the product in its original packaging and make sure it is undamaged.
3. Enclose a copy of your original invoice.
4. Mail all of the above to the following address :
   Club Bead Plus - 185, Louvain West, Montreal, suite 200, QC, Canada H2N 1A3.

Please note:
You must pay shipping costs when you return products. A handling fee of up to 20% may also be required. If the returned product is defective, Club Bead Plus will credit you the cost of mailing, provided it is done by Canada Post. Club Bead Plus is not responsible for damage to the products on their return.
No refunds. No exchange or credit on special offers products.

Form

Please complete all fields below:

Name :

Address :

City : | Province :

Postal code : | Phone (day) :

Email address :

Returned item

Code	Quantity

Reason of return: ☐ I changed my mind ☐ I am not satisfied ☐ I did not receive the right product
☐ The product is defective ☐ Other reason (please expand) :

Credit or exchange

☐ I prefer to get a credit note that I can use within the following 90 days.

☐ I prefer to exchange my original order since the product I received was damaged or defective

Customer service

Montreal and surroundings: 514 904-0224
Toll free: 1 877 904-0224
info@clubbeadplus.com